

November 2, 2005



Charles L. A. Terreni, Esquire Chief Clerk/Administrator The Public Service Commission of South Carolina P. O. Drawer 11649 Columbia, South Carolina 29211

RE: Public Service Commission of South Carolina

Request for Information on Terminations

Dear Mr. Terreni:

In accordance with David Butler's January 13, 2005 letter, attached for filing please find ten (10) copies of Progress Energy Carolinas, Inc.'s (PEC) Third Quarter 2005 Report on Terminations of Electric Service in South Carolina.

Sincerely,

Len S. Anthony

Deputy General Counsel – Regulatory Affairs

Attachment

cc: C. Dukes Scott, Office of Regulatory Staff

Randy Watts April Sharpe RECEIVED

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PSC SC

DOCKETING DEPT.

## Progress Energy Carolinas, Inc. Quarterly Report on South Carolina Involuntary Disconnects (Third Quarter 2005)

1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of Customers		
July 2005	1,028		
August 2005	1,593		
September 2005	1,689		

2) Daily number of South Carolina customers whose services have been terminated involuntarily, and reason for termination:

July 2005		August 2005			September 2005			
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1	18	1	1	35	1	1	54	1
2		2	2	101		2	63	
3		1	3 4	52	1	3		
4			4	43		4		
5	52	1	5	43		5		
6	149	1	6		2	6	69	1
7	47		7			7	190	
8	35		8	36		8	76	-
9			9	163		9	43	1
10			10	57	1	10		
11	53		11	66	1	11		
12	135		12	37		12	63	
13	69		13			13	158	
14	28	1	14			14	85	
15	32		15	60	1	15	55	
16			16	158		16	66	1
17		1	17	58	1	17		
18	19		18	59		18		
19	50		19			19	79	1
20	17		20			20	162	
21	20		21			21	85	2
22	39		22	71		22	70	
23			23	163	1	23	62	
24			24	84	2	24		
25	37		25	43	1	25		
26	133		26	48	1	26	44	
27	50	1	27			27	157	
28	35	1	28		1	28	49	1

29	29	41	29	49	2
30	30	146	30		
31	31	15	31		

3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills, or for conditions on the customer's side of the point of delivery deemed by PEC to be dangerous to life or property. Totals were as follows:

Reason	July	August	September
Non payment	1,018	1,579	1,679
Hazard	10	14	10

4) Average duration of involuntary terminations:

().88 days (based on instances in which PEC can confirm that the reconnect is in the same name and same premise as the disconnect)

5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

"PEC Residential Delinquent Account Disconnection Procedures – South Carolina" and samples of PEC's Final Notice and Notice of Proposed Termination were filed with PEC's Fourth Quarter 2004 report. No changes in these procedures have occurred since then.